



## **DOGIPOT LIMITED WARRANTY**

### **DOGIPOT PRODUCTS**

DOGIPOT® warrants to the original consumer purchaser that our DOGIPOT® brand products, specifically our Junior and MINI Bag Dispensers, DOGVALETS®, 10 Gallon Trash Receptacles, Aluminum Pet Signs and Mounting Posts will be free from defects in material workmanship under normal use and service, upon the following terms and conditions, for a period of two (2) years from the date of purchase.

DOGIPOT® may elect to repair or replace any defective DOGIPOT® product covered by our warranty. Our warranty does not cover defects caused by accident, misuse, abuse, vandalism, negligence, alterations, environmental conditions, improper installation, maintenance, storage, handling, or normal wear and tear.

### **DOGIPARK PRODUCTS**

#### **Agility, Steel Amenity and Decoration Equipment**

DOGIPOT® warrants to the original consumer purchaser that our DOGIPARK® brand products will be free from defects in material workmanship under normal use and service, upon the following terms and conditions, for a period of two (2) years from the date of purchase. DOGIPOT® warrants to the original consumer purchaser that our RUFFCOAT® Thermoplastic coated elements will be free from defects in material workmanship under normal use and service, upon the following terms and conditions, for a period of five (5) years.

#### **Poly Site Amenity Equipment**

DOGIPOT® warrants to the original consumer purchaser that our DOGIPARK® brand recycled poly site amenity equipment, specifically our benches, trash receptacles and picnic tables, will be free from defects in material workmanship under normal use and service, upon the following terms and conditions, for a period of ten (10) years from the date of purchase.

#### **Pet Water Fountains**

DOGIPOT® warrants to the original purchaser that each DOGIPARK® pet water fountain unit will be free from defects in workmanship and materials under normal use and service, upon the following terms and conditions, for a period of one (1) year from date of purchase.

DOGIPOT® may elect to repair or replace any defective DOGIPARK® product covered by our warranty. Our warranty does not cover defects caused by accident, misuse, abuse, vandalism, negligence, alterations, environmental conditions, improper installation, maintenance, storage, handling, or normal wear and tear. Additionally, this warranty does not cover any installation that did not comply with national, state and local building, plumbing or electrical codes.

The warranty is limited to replacing or repairing at DOGIPOT's® option, transportation charges prepaid by the purchaser, any component or part which upon our inspection shall be deemed as defective within the limitations of warranty. The replacement or repair of defective units as stated in this warranty shall constitute the sole remedy of the purchaser and the sole liability of DOGIPOT®. DOGIPOT® shall not otherwise be liable under an indirect damaged caused by defects in the repair or replacement thereof.



### **DOGIPET PRODUCTS**

DOGIPOT® warrants to the original consumer purchaser that our DOGIPET® brand products will be free from defects in material workmanship under normal use and service, upon the following terms and conditions, for a period of one (1) year from the date of purchase.

DOGIPOT® may elect to repair or replace any defective DOGIPET® product covered by our warranty. Our warranty does not cover defects caused by accident, misuse, abuse, vandalism, negligence, alterations, environmental conditions, improper installation, maintenance, storage, handling, or normal wear and tear.

### **GENERAL WARRANTY CONDITIONS**

This warranty is only valid in the United States of America. Some states do not allow limitations on how long an implied warranty lasts or the exclusion of incidental or consequential damages, so the above limitations or exclusions may not apply. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Damages or loss in transit is the responsibility of the carrier, whether visible or concealed. It is the responsibility of the recipient to ensure that the order is received both complete and without damages. Before signing receipt, inspect the shipment immediately and completely. Note any damages or shortages on the bill of lading. Damage reports must be filed within ten (10) days. DOGIPOT® will assist in filing claims if the freight arrangement was made by DOGIPOT® on behalf of the distributor from which the DOIGPOT products were purchased. Cancellations and returns are only accepted and the approval DOGIPOT®. No equipment shall be returned without a Returns Materials Authorization which is issued by customer service. Any returned equipment must be returned in the original packaging and wrapped and stuffed to avoid damage, or in a similar suitable condition. A restocking charge of up to 25% will be applied to all returned goods when the error is not that of DOGIPOT®. The customer is responsible for all freight charges to return any equipment.

To obtain performance under this warranty, the purchaser must contact the DOGIPOT® distributor and report, in writing, all defects claimed. If you have difficulty obtaining assistance, please write to DOGIPOT, 5340 Young Pine Road, Suite 8, Orlando, FL 32829, email DOGIPOT® at [info@dogipot.com](mailto:info@dogipot.com) or call 1.407.888.4627.

***DOGIPOT's goal is your satisfaction in our products and that our products help inspire responsible dog ownership to promote, preserve and make dog friendly areas more exciting.***